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## **Dolce Hayes Mansion Reaches ‘Pinnacle’ of Meetings Industry**

SAN JOSE, Calif. (July 15, 2009) — For the 10<sup>th</sup> year in its history, the Dolce Hayes Mansion here has earned one of the hospitality industry’s highest honors, the 2009 Pinnacle Award, which reflects the approval of professional meeting planners around the world.

Now in its 25th year, the Pinnacle Award is sponsored by *Successful Meetings* and *Meeting News* magazines. It recognizes conference facilities, hotels, resorts and destination marketing organizations for their commitment to hospitality excellence. Winners are determined by a vote of meeting planners, who rate the facilities they have used in the past year.

The 214-room Dolce Hayes Mansion is one of just six conference centers in the West and one of 22 nationwide to be so honored.

“Pinnacle Award winners consistently deliver unparalleled superiority in their levels of service and the quality of their facilities,” said Vincent Alonzo, editor in chief of *Successful Meetings* magazine. “Innovation, customer collaboration and top-notch amenities are the hallmarks of our winners as they strive to meet and exceed both planners' and attendees' expectations.”

To win in the conference center category, facilities must be purpose-designed and offer comfortable working environments including individually adjustable lighting, heat and air conditioning, he said. Winning facilities must offer flexible set-up options to provide distraction-free meeting environments. Staff members must demonstrate a willingness to take action and deliver needed services quickly and professionally.

Rooms must be clean and comfortable and feature a “good” work area with Internet connectivity, Alonzo said. Amenities must include recreational options and “extra perks.” Food and beverage quality and variety are evaluated for meals and refreshment breaks.

“Dolce Hayes Mansion is being honored for our quality and unparalleled level of service,” said Cedric Fasbender, Dolce Hayes Mansion general manager, who also serves Dolce Hotels and Resorts as regional vice president. “Innovation, customer collaboration and top-notch amenities

have helped set us apart from the rest. I am delighted on behalf of our associates, who worked so hard to achieve this honor in every year that Dolce Hotels and Resorts has managed the property.”

Once a lavish private estate, the Dolce Hayes Mansion stands as one of the South Bay’s most impressive and distinctive historical structures. Surrounded by lush, emerald green lawns, accented with gardens of vibrant, colorful flowers and guarded by towering palm trees, the 100-year old estate has been refurbished, upgraded and transformed into a luxurious hotel, resort and spa.

The meticulously renovated Spanish Colonial Revival-style manor, listed on the National Register of Historic Places, is a fusion of turn-of-the century luxury and high-tech convenience. Groomed lawns and mountain views create a quiet haven for meetings and relaxation just 15 minutes from San Jose International Airport and 45 minutes from San Francisco and Monterey.

The hotel’s 33,000 square feet of function space, certified by the International Association of Conference Centers, includes 25 conference rooms. Hotel facilities include two restaurants, a lounge, day spa, fitness center, outdoor pool and tennis courts. The entire facility is served by complimentary wireless Internet service.

Dolce Hotels and Resorts, headquartered in Montvale, N.J., and Paris, is majority-owned by Broadreach Capital Partners and employs approximately 4,000 worldwide.

Its portfolio of iconic hotels, resorts and conference centers also includes Lakeway Resort & Spa in Austin, Texas; Dolce Sitges in Barcelona, Spain; Seaview, near Atlantic City, N.J.; Dolce Chantilly in France; and Aspen Meadows Resort in Aspen, Colo.

Dolce Hotels and Resorts has earned a reputation for creating inspiring working and learning environments through its superior cuisine and amenities, productive facilities and design, and dedicated, personalized customer service. Additional information is available at [www.dolce.com](http://www.dolce.com).

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